

Improving the Resilience of Your Supply Chain

Course Description:

Improving the Resilience of your Supply Chain is the ninth course in the Essentials of Organizational Resilience Series.

Threats to your supply chain and therefore to your organization abound – their likelihood and consequences heightened by long, global supply chains, ever-shrinking product cycles, and volatile and unpredictable market cycles.

Supply chains are increasingly at risk of disruption and it can be argued that the greatest risks to business continuity lie in the wider supply chain of key suppliers and customers (or more correctly supply/demand networks) rather than within the company itself.

Yet for the vast majority of organizations, business continuity planning remains a one-firm focused activity.

It is important to take a systems view of your organization, recognizing that there are multiple interdependencies within and between different organizations that influence their ability to respond and recover. This means that effective resilience management for any one organization must look beyond that single organization and consider the resilience of other organizations upon which it depends.

The emerging field of supply chain event management is potentially of great value in managing operational disruptions.

Improving the Resilience of your Supply Chain takes a close look at the latest research on how organizations can and should build resilient organizations by improving the resilience of their supply chains.

Learning Objectives

As a result of completing this course, students should be able to:

- Describe the 4 levels of supply chain risk
- Apply principles for supply chain risk reduction

Delivery Structure/Course Requirements

There are 3 options for course delivery for each of the 10 courses in the series. For *each course* the requirements are as follows:

Instructor led in-house training: Includes 7 hours of live and interactive class presentations, discussions, and activities. Concludes with a 1000 word essay.

Interactive online: Includes an audio-visual presentation (approximately 1 hour in length for each course), 60-100 pages of assigned reading, participation in an online discussion group with the instructor and other students, and a 1000 word written response to a question.

Self-study: Includes course book, 60-100 pages of additional assigned reading, written submission of a discussion question (100-200 words), and a 1000 word written response to a question.

Table of Contents

- **Supply chain defined**
- **Supply chain risk as seen by supply chain managers**
- **Supply chain risk as seen by risk managers**
- **Understanding supply chain risk**
- **Model for supply chain risk management**
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- **Creating the resilient supply chain - recommendations**

Certification and Credentialing

Successful completion of the Essentials of Organizational Resilience 10-Course Series is the first step in eligibility for credentialing as a Certified Organizational Resilience Professional (CORP) offered by ICOR.

To find out more, about the credentialing application process, visit our website at www.theicor.org/pages/candc.html



Essentials of OR was developed by BCS, Inc., a consulting firm specializing in providing business continuity, disaster recovery, & crisis management training & consulting.

www.businesscontinuitysvcs.com



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For more information about ICOR's courses, go to

www.theicor.org

or call 866.SOLVE21 (765.8321)