



Crisis Team Leadership Development was developed by James R. Helton, M.S., M. Div., M.P.H., Psy.D.

Dr. Helton is an Applied Psychologist specializing in organizational and individual behavior in high stress and /or volatile environments. Jim brings over 30 years of field experience at all levels of disaster and crisis management, from law enforcement to the military.

His specialties include crisis leadership, business continuity, inter-agency coordination, and working with the military, medical, criminal justice, and faith-based organizations. Jim currently directs the consulting consortium at the Centers@Pinehurst that serves for-profit and not-for-profit organizations and serves as an advisor and trainer for ICOR.

For more information about ICOR's courses, go to www.theicor.org or call 866.SOLVE21 (765.8321)



www.theicor.org
866.SOLVE21 (765.8321)



Crisis Team Leadership Development

Offered by ICOR as part of the Crisis Management & Communication Professional Development Program



Get Certified in Crisis Management & Communications!

ICOR COURSES

CS IL CMC 4030

Course Description:

Leadership is expected for those elected or assigned to working in the Emergency Operations Center – whether in the public or private sector. Crisis Team Leadership Development is a three-day course that teaches public and private sector leaders how to work in a team and make clear decisions under extreme conditions, and understanding and preparing for what problems may develop when managing any crisis event.

The workshop uses a powerful interactive approach to helping leaders figure out what's important and what's not when making a decision. Attendees will leave with clear and useful strategies and techniques for analyzing situations and making difficult decisions with limited time, information, and resources.

Audience

The audience for this course is senior management personnel responsible for crisis management including those people responsible for working in an Emergency Operations Center as team members or team leaders.

This is an essential course for senior management responsible for leading their organization during a crisis & responsible for crisis management in their organization.

This workshop will use a considerable amount of role playing, scenario development, team work, and group activities.

Course Outline:

- Day 1: Creating and Fostering an Environment of Leadership in Crisis Management
- Environmental Issues (risk, stress, and time)
 - Team Composition
 - Team Structure
- Day 2: Issues in Crisis Leadership
- Team Communication
 - The Emergency Operations Center
 - Crisis Triage
- Day 3: Scenario Building Training & Leadership
- Leadership & Power
 - Morale & Motivation
 - Recovery & Restoration

Certification and Accreditation

Successful completion of Crisis Team Leadership Development results in earning a Certificate as a Crisis Team Leader. Successful completion is based on the following course elements:

- Multiple choice questions
- Written response to case study questions
- Evaluation by peers and instructor of leadership role playing

Participants who do not achieve passing scores in all three evaluation areas will be awarded a Certificate as a Crisis Team Member.